

PRIVACY DISCLOSURE RULES:

During the course of your visits we will collect private information about you (birthdate, address, medical case history, health card number, insurance information, audiological test results, etc...). We will not disclose the information gathered to any third party without your explicit consent.

EXCEPTIONS TO DISCLOSURE RULES:

There are a variety of rare conditions under which we are either required or allowed to disclose your Protected Health Information.

If you are not present or able to object or agree, we may, using professional judgment, determine whether the disclosure is in your best interest. If so, only the Protected Health Information that is relevant to your health care will be disclosed.

The following list outlines conditions and entities under which we would/must use or disclose information:

- When under court order in response to a subpoena, discovery request or other lawful process
- For law enforcement purposes as long as applicable legal requirements are met
- For research, provided the research has been reviewed by a Research Board and protocols for your privacy have been established
- For Military Activity and National Security, including for the purpose of determining your eligibility for D.V.A. benefits
- As required by Workers Safety and Insurance Board (W.S.I.B.) laws
- When required by the Ontario Ministry of Health Assistive Devices Program (ADP)
- When you request such use or disclosure